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Mr. & Mrs. Ronald L. Jackson
The Dirty Shame Ranch
7501 West Rambling Road
Prescott, AZ 86305

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AZ CORP COMMISSION
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7 March 2003

TO: Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2996

ATTN: Ms. Lyn Farmer, Chief Hearing Officer

REF.: Docket Number T-02532A-03-0017

This letter is to bring to your attention the very urgent need for hard line phones to be installed in our subdivision. We live in a rural northern part of Prescott, Arizona and have no reliable communications. I would like to solicit your support in a quick approval of our application to have hard line phone installed by Midvale Telephone Company. Also, needed is your approval in extending the local calling area to Prescott metropolitan area.

We currently have only cellular telephone service. Unfortunately, that coverage is not always reliable. As an example, depending where you are on our property you may or may not be able to receive a signal. That signal is often interrupted with static or dropped calls.


Hard line telephones would improve a variety of services, the most important of which is the ability to contact emergency services through the use of the 911 system and for them to locate the calling party quickly, which as you are aware is not available through the cellular network.

We realize that Qwest could be involved in your decision. You should know that we as a community have attempted to have Qwest service our area. That company apparently was not interested because of the fact that there wasn't enough profit for them. Qwest was not interested in even investing in a survey of our area at their expense, instead asking our community to pay approximately \$50,000.00 for their survey.

We feel that this unfair treatment of our community for profit motives should be brought to your attention.

Thank you so very much for your speedy approval our application and extending our local calling area to Prescott.

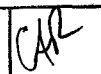
Kindest Regards,


Ron Jackson
The Dirty Shame Ranch

Arizona Corporation Commission

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